



Important Oil Filter Notice

Valvoline has notified ISI that they have discontinued using VO-105 oil filter for all applications. VO-88 is the replacement oil filter that is to be used for all applications previously calling for a VO-105. ISI will be making this change in the ESM and will be available the end of March.

Incorrect Oil Filter	Engine	Correct Oil Filter
VO-105	All applications	VO-88

The following information was previously sent by Valvoline to all operators installing Valvoline oil filters and is included in this bulletin for your convenience.

VO-105 Technical Update

January 4, 2017

On Friday, 12/30/16, Valvoline sent a communication regarding cold weather seepage of oil filter VO-105. Following that communication, we have stopped using VO-105 in all applications, regardless of climate/temperature exposure. We advise the use of VO-88 in place of VO-105 for all applications, and to no NO LONGER USE THE VO-105 effective immediately.

Beginning 1/4/17, we will send a one-time automatic shipment of VO-88 filters, based on two week average VO-105 usage, to your location(s). This should be enough to cover your on-hand/existing inventory of VO-105. You are to destroy all existing VO-105 inventory.

Updated filter application information will be provided to Motor Information Systems, who provides this information to point of sale (POS) providers. POS providers will then update their filter applications to your system. This could take several weeks. You may want to post this notification where you keep VO-105 in your store, until your POS system is updated.

Questions:

With consolidation of VO-105 and VO-88, what will be the impact on pricing?



The new pricing on VO-88 will be \$1.87 per filter (EFT, bulk pack pricing), a decrease of \$0.22 per filter. This decrease is based on weighted use of VO-105 to VO-88 for the last 6 months, through December 2016.

What if I have a claim on VO-105?

Use the normal procedure; call the filter hotline at 1-800-TEAM-VAL ([1-800-832-6825](tel:1-800-832-6825))

What claims are eligible?

Services performed prior to January 20th, 2017 will be considered for claims on VO-105 filters. Claim volume is expected to be minimal, as the issue is in seepage from filter and not mechanical failure.

Will I be reimbursed for existing VO-105 inventory?

No. We are sending a one-time automatic shipment of VO-88 filters, based on two week average VO-105 usage at your store(s), at our expense.

Will I be reimbursed for the what I have to buy at local retail/parts supplier?

With dated receipts/invoices provided from local retail/parts supplier, you can be reimbursed for the difference in cost between that filter and VO-88 price. Reimbursement will be provided on purchases from January 4th through 20th, 2017, and for no more than 2 weeks usage per store. Send any documentation to Ashley Alford at analford@valvoline.com.

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